

Telephone Banking

603.279.5603 or
800.394.8769



**START: To use touchtone, PRESS 1
To use your voice, PRESS 2**



Have your account number, personal identification number (PIN) and the last four digits of your Social Security Number or Tax Identification Number available when you call. If you are a first-time caller, you will be prompted to enter your full Social Security Number or Tax Identification Number and your zip code. You will then be asked to select a PIN that is between four and eight digits in length.

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At any time you may press 3* to return to the main menu.

PRESS 1 FOR ACCOUNT BALANCE

| CHECKING/ MONEY MARKET | SAVINGS | CERTIFICATES OF DEPOSIT | CLUB ACCOUNTS | LOANS | LINE OF CREDIT |
|--|--|--|---|--|---|
| <ul style="list-style-type: none"> • Current Balance and Available Balance • Amount Last Deposited • Pending Transaction Balance* • Year-to-date Interest Information* | <ul style="list-style-type: none"> • Current Balance and Available Balance • Amount Last Deposited • Pending Transaction Balance* • Year-to-date Interest Information* | <ul style="list-style-type: none"> • Current Balance • Last Interest Amount • Maturity Date | <ul style="list-style-type: none"> • Current Balance | <ul style="list-style-type: none"> • Current Balance • Next Payment Amount • Interest Year-to-date* | <ul style="list-style-type: none"> • Current Balance • Last Interest Amount |

PRESS 2 FOR ACCOUNT HISTORY

| CHECKING/ MONEY MARKET | SAVINGS | CERTIFICATES OF DEPOSIT | CLUB ACCOUNTS | LOANS | LINE OF CREDIT |
|---|---|---|---|--|---|
| <ul style="list-style-type: none"> — PRESS 1 All Transactions — PRESS 2 Deposits — PRESS 3 Withdrawals — PRESS 4 Check Number | <ul style="list-style-type: none"> — PRESS 1 All Transactions — PRESS 2 Deposits — PRESS 3 Withdrawals | <ul style="list-style-type: none"> — PRESS 1 All Transactions — PRESS 2 Interest* | <ul style="list-style-type: none"> — PRESS 1 All Transactions — PRESS 2 Deposits — PRESS 3 Interest* | <ul style="list-style-type: none"> — PRESS 1 All Transactions — PRESS 2 Payments | <ul style="list-style-type: none"> — PRESS 1 All Transactions — PRESS 2 Payments — PRESS 3 Advances — PRESS 4 Withdrawals — PRESS 5 Check Number |

PRESS 3 TO TRANSFER FUNDS OR MAKE A PAYMENT

- PRESS 1 Transfer Funds
- PRESS 2 Make a Payment

PRESS 4 TO CHANGE PIN

PRESS 5 FOR CARD SERVICES

- PRESS 1 Activate New Card
- PRESS 2 De-activate or Report a Card Lost or Stolen

PRESS 6 FOR BANK INFORMATION

- PRESS 1 Branch Locations
- PRESS 2 ATM Locations

Make the Call for Convenience.

Enjoy the convenience of secure access to your Meredith Village Savings Bank accounts from any phone – 24 hours a day, 7 days a week.

- Check account balances
- Make loan payments
- Transfer funds
- And more!

*Option may not be available if there has been no activity or the balance is zero.
**If you deactivate a lost or stolen card, please contact the bank to order your new card.

Banking Services

PERSONAL

- Checking
- Savings
- CDs and IRAs
- Health Savings Accounts
- Convenience Services:
Online Banking, Mobile Banking,
Mobile Deposit, eStatements, Telephone
Banking, ATM and Debit Cards,
Combined Statements
- GenGold® Savings and
Identity Theft Membership
- Overdraft Protection Services:
Transfer Account Protection, CheckReserve
Line of Credit, Courtesy Pay
- Mortgages
- Construction Loans
- Personal Loans
- Home Equity Loans and Lines of Credit
- Credit Cards

BUSINESS

- Business Loans
- Checking
- Savings
- CDs
- Sweep Accounts
- Convenience Services:
Online Banking, Mobile Banking, Mobile
Deposit, eStatements, Telephone Banking,
ATM and Debit Cards, Combined
Statements
- Cash Management Services
- GenGold® Business Partner Program
- Debit MasterCard BusinessCard®
- Deposit Express Remote Deposit Capture
- Merchant Credit Card Service
- Credit Cards



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