Telephone Banking

603.279.5603 or 800.394.8769





START: To use touchtone, PRESS 1 To use your voice, PRESS 2

Have your account number, personal identification number (PIN) and the last four digits of your Social Security Number or Tax Identification Number available when you call. If you are a first-time caller, you will be prompted to enter your full Social Security Number or Tax Identification Number and your zip code. You will then be asked to select a PIN that is between four and eight digits in length.



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At any time you may press 3* to return

to the main menu. PRESS 1 FOR ACCOUNT BALANCE CERTIFICATES OF DEPOSIT CHECKING/ **CLUB ACCOUNTS** SAVINGS LOANS LINE OF CREDIT MONEY MARKET Current Balance and Current Balance and • Current Balance • Current Balance • Current Balance • Current Balance Available Balance **Available Balance** • Next Payment Amount • Last Interest Amount • Last Interest Amount Amount Last Amount Last • Interest Year-to-date* Maturity Date Deposited Deposited • Pending Transaction • Pending Transaction Balance* Balance* Year-to-date Year-to-date Interest Information* Interest Information* PRESS 2 FOR ACCOUNT HISTORY CHECKING/ CERTIFICATES OF DEPOSIT SAVINGS **CLUB ACCOUNTS** LOANS LINE OF CREDIT MONEY MARKET DDECC 1 PRESS 1 PRESS 1 PRESS 1 PRESS 1 PRESS 1 All Transactions All Transactions All Transactions All Transactions All Transactions All Transactions PRESS 2 PRESS 2 DDECC 2 PRESS 2 PRESS 2 PRESS 2 **Deposits** Deposits Interest* **Deposits Payments Payments** PRESS 3 PRESS 3 PRESS 3 PRESS 3 Withdrawals Withdrawals Interest Advances PRESS 4 PRESS 4 **Check Number** Withdrawals PRESS 5 PRESS 3 Check Number TO TRANSFER FUNDS OR MAKE A PAYMENT PRESS 1 Transfer Funds PRESS 2 Make a Payment PRESS 4 Make the Call for Convenience. TO CHANGE PIN Enjoy the convenience of secure access to your Meredith Village Savings Bank accounts from any FOR CARD SERVICES

phone - 24 hours a day, 7 days a week.

- Check account balances Make loan payments
- Transfer funds
- And more!

De-activate or Report a Card

PRESS 1 **Branch Locations**

PRESS 1

Activate New Card

Lost or Stolen

ATM Locations

FOR BANK INFORMATION

^{*}Option may not be available if there has been no activity or the balance is zero.

^{**} If you deactivate a lost or stolen card, please contact the bank to order your new card.

Banking Services

PERSONAL

- Checking
- Savings
- CDs and IRAs
- Health Savings Accounts
- Convenience Services:

 Online Banking, Mobile Banking,
 Mobile Deposit, eStatements, Telephone Banking, ATM and Debit Cards,
 Combined Statements
- Mutual Benefits
- Overdraft Protection Services: Transfer Account Protection, CheckReserve Line of Credit, Courtesy Pay
- Mortgages
- Construction Loans
- Personal Loans
- Home Equity Loans and Lines of Credit
- Credit Cards
- Safe Deposit Boxes

BUSINESS

- Business Loans
- Checking
- Savings
- CDs
- Sweep Accounts
- Convenience Services:
 Online Banking, Mobile Banking, Mobile
 Deposit, eStatements, Telephone Banking,
 ATM and Debit Cards, Combined Statements
- Cash Management Services
- Mutual Benefits Business Partner Program
- Debit Mastercard BusinessCard®
- Remote Deposit Capture
- Credit Card Processing
- Credit Cards
- Positive Pay



24 NH Route 25, PO Box 177, Meredith, NH 03253 603.279.7986 | 800.922.6872 | mvsb.com





