Personal Banking





Banking Solutions for Real Life

Personal Checking Accounts*

Explore our suite of personal account options designed just for YOU! From feature-rich offerings to keeping it simple – find the perfect solution to complement your lifestyle. What's more, you can open an account online in just minutes.

Premier Checking

A benefits-rich loyalty account for customers with a combined deposit and loan balance of \$15,000 or greater, or who have an investment account relationship with our wealth management affiliate. Get complimentary checks, special discounts on loan products and exclusive access to our Premier Money Market.

Mutual Benefits Checking

Checking account that includes membership in the Mutual Benefits identity theft and savings programs as well as other benefits.

Senior Checking

A special account designed for customers who are age 62 or older.

Better Checking

A basic no-fuss checking account with no account service fees. You'll even earn interest on your checking account funds.

Bank On Certified Checking

If you are just starting your financial journey or need a second chance, our Bank On Certified checking account may be the perfect fit.

* Please turn the page to see a chart describing the benefits of our personal checking accounts.

Mutual Benefits Value Added Service

You can add *Mutual Benefits* to most personal checking accounts¹ for a monthly fee. This unique discount program features over 60 benefits and services available through an easy-to-use website and mobile app. Choose the plan that best suits your lifestyle:



Perks

\$3 per month with most personal checking accounts¹

Receive cash back rewards for online shopping; health and wellness program discounts; savings at local and national restaurants and retailers; and discounted event, attraction and entertainment tickets nationwide.

Perks & Protection

Included with Mutual Benefits Checking or \$6 per month with most personal checking accounts¹

All Perks benefits, plus identity theft prevention and restoration services; a full-service concierge travel suite, online travel booking and cash back rewards; consumer and purchase protection services; cellular care coverage; and family benefits such as discounted roadside assistance, automotive services, grocery coupons, student grant assistance and college care packages, and wholesale club membership rebates.

Premier Perks & Protection

\$9 per month with most personal checking accounts¹ or an additional \$3 per month for Mutual Benefits Checking accountholders

All Perks & Protection benefits, plus Ultimate ID[®] identity monitoring and notifications services including 3 bureau credit monitoring, instant credit alerts, credit score tracker, dark web monitoring, and a credential vault.

For a full list of benefits and features, please see the *Mutual Benefits* brochure or contact a Branch Services Representative.

Meredith Village Savings Bank has selected Generations Gold, Inc. (GenGold[®]), a fully independent third party service provider, to provide travel and other discounted services on an exclusive basis to *Mutual Benefits* members. All liabilities, claims, damages and demands are the direct responsibility of GenGold[®], the provider. MVSB and GenGold[®] are not affiliated. Ultimate ID[®] requires email authentication by the member. GenGold[®] is not FDIC insured or an equal housing lender. Please see mymutualbenefits.com or call 855.378.3898 for complete program details.

¹Not available with Bank On Certified checking accounts.

Personal Checking Accounts

Do you have a combined deposit

and/or loan account balance of

Answer the following questions to determine which account is the best fit for you. A low \$10 minimum deposit is required to open any personal checking account.

Premier Checking

Yes -

- Earn interest¹ on balances of \$500 and greater
- Monthly service charge of \$15 waived with \$15,000² combined loan and deposit account balance or a relationship with MVSB's wealth management affiliate.
- Free basic checks or 50% off all other check styles .
- Access to Premier Money Market account
- Waiver of CheckReserve Line of Credit annual fee
- Discounted Consumer Loan Rates with Autopay⁵
- \$1,000 Courtesy Pay Limit³

Mutual Benefits Checking

- Earn interest¹ on balances of \$1,000 and greater
- Includes Mutual Benefits⁴ Perks & Protection membership
- No monthly service charge with an average monthly collected balance of \$10,000 or greater. \$3 with an average monthly collected balance of \$5,000-\$9,999.99. \$6 with an average monthly collected balance less than \$5,000.
- Free basic checks or 50% off all other check styles
- \$500 Courtesy Pay Limit³

Senior Checking

- Earn interest¹ on balances of \$100 and greater
 - No monthly service charge
- Free basic checks or 50% off all other check styles
- \$750 Courtesy Pay Limit³

Better Checking

Earn interest¹ on balances of \$100 and greater

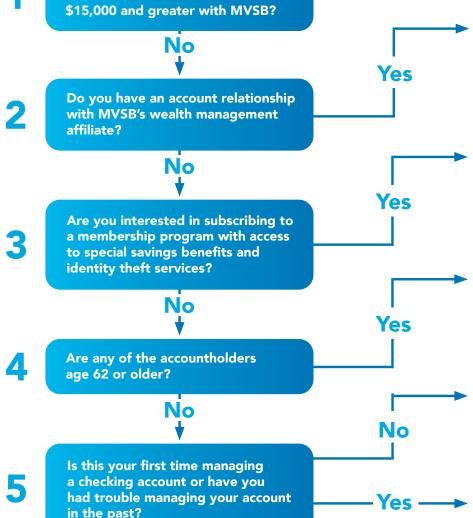
Bank On Certified Checking

- No monthly service charge
- Bank On Checking Account not eligible for Courtesy Pay or Overdraft coverage. Items that draw Bank On Account negative will be returned.
- Inactivity, Early Closing and Escheatment Fees do not apply to this account
- Returned Deposited Item and Transfer Account Protection Fees do not apply to this account

charged an Overdraft Item Fee of \$32.50 for each overdrawn item. Once an overdraft has occurred you are required to bring your account to a positive balance within 30 days. Whether your overdrafts will be paid is discretionary and we reserve the right not to pay. We do not typically pay overdrafts if your account is not in good standing. Courtesy pay is only available to accountholders 18 and older.

⁴ Meredith Village Savings Bank has selected Generations Gold, Inc. (GenGold®), a fully independent third party service provider, to provide travel and other discounted services on an exclusive basis directly to Mutual Benefits members. All liabilities, claims, damages and demands are the direct responsibility of GenGold®, the benefits provider. MVSB and GenGold® are not affiliated. Not all services available in all areas. Ultimate ID® requires email authentication by the member. GenGold® is not FDIC insured or an equal housing lender.

⁵ Discount does not apply to home equity lines of credit or loans, collateral and stock loans, time loans or CheckReserve line of credit.



¹Variable-rate account. At our discretion we may change the interest rates and annual percentage yields at any time without notice. Fees may reduce earnings. Interest will be compounded every month and credited to your account every month. The daily balance method is used to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day. On non-cash deposits (checks, for example), interest will begin to accrue no later than the next business day. Rate sheet available at any office or online at mysb.com.

²Combined monthly balance consists of average collected monthly balance in all checking and savings accounts, ledger balance for CDs, and all outstanding balances on home equity lines or credit, home equity loans, installment loans and mortgages owned and/or serviced by MVSB.

³Overdrafts may be created by check, ACH, online banking transactions, phone transactions or other electronic means. Recurring debit card transactions (payments that are set up to pay automatically) such as an automatic draft from your health club or insurance company may continue to be covered by your overdraft service. You will be

- No monthly service charge
 - \$500 Courtesy Pay Limit³

Personal Savings Accounts

Your financial needs and goals are unique to you and your family. At Meredith Village Savings Bank, we take the time to understand your goals and offer a choice of savings programs to help you meet them. As your needs evolve, we'll be here to help you find a solution that grows with you.

Everyday Savings

Build your savings all while having easy access to your funds. You'll earn tiered-interest on balances of \$100 and greater.

Goal-Setter Savings

Save a little each week or month for a special event, holiday or vacation, while earning interest and you'll easily reach your savings goal. Keeping your special event savings separate from your other savings makes it easier to track your progress. You choose how much and how often you want to save and it will be automatically transferred each period from the checking or savings account you designate.

Youth Savings

Getting your child into the habit of saving will have lifelong benefits. This account is an ideal choice for you and them! It's offered only to youth under age 18, has no monthly fee and earns interest on balances of \$1 and more.

Money Markets

Save for the future, make your money work harder for you, and still have easy access to your funds. You can earn competitive interest, and although there are some limitations, you can write checks and complete electronic transactions each month.

Certificates of Deposit (CDs)

A CD is a great way to save for the future – for taxes, college tuition or even the vacation of your dreams.

IRAs

Meredith Village Savings Bank offers you the control and direction you need for retirement planning with the security of working with a trusted, local bank. For more information please contact a Branch Services Representative at any of our locations or visit mvsb.com.

Health Savings Account

With the ever-changing regulatory and financial environment surrounding health insurance, many businesses are opting to offer their employees High Deductible Health Care plans. MVSB can offer you an associated Health Savings Account (HSA) – an interest-earning account that you can use for qualified medical expenses.

Convenience Services

Regular business hours are so yesterday. Bank the way that is most convenient for you, any time! As an MVSB personal checking customer, the following services are available at no additional cost to you.

Debit Card

Conveniently access your funds anywhere Mastercard[®] is accepted with a MVSB debit card. Add your card to your mobile wallet to make purchase right from your mobile device, and manage when and how your card can be used with Manage Cards in online banking and the MVSB app.

Online Banking

When you use the MVSB's online banking services, you can conduct your banking from just about anywhere. Check balances, transfer funds, pay bills, set personalized savings GOALS, send money to anyone you know and trust and so much more! Visit mvsb.com or download the MVSB mobile app to get started.

Mobile Banking

Bank on the go with the MVSB mobile app. Signing in is easy with TouchID and FaceID - and you can even deposit checks using the camera on your phone or tablet.

eStatements

Cut down on mail, not trees! Moving from paper statements to eStatements provides enhanced fraud protection while benefiting the environment.

Telephone Banking

Telephone Banking gives you 24-hour access to your accounts, as long as you have access to a phone. Check your balance, make transfers and access up to 6 months of account history – with the option to check recent credits, debits and bank card transactions separately.

Combined Statements

Combined statements allow you to receive statements for all of your eligible accounts on the same day, whether you choose to receive them as eStatements or by mail.

More Places to Bank

In addition to doing your everyday banking at any MVSB branch office, you can also visit any Merrimack County Savings Bank or Savings Bank of Walpole branch to: make a deposit, withdraw funds, make a loan payment, cash checks from all three banks, or transfer funds to and from accounts at all three banks.

Surcharge-Free ATMs

Meredith Village Savings Bank ATMs

MVSB has ATMs at most offices as well as free standing ATMs throughout the state. Visit mvsb.com for the most current list of ATM locations.

Merrimack County Savings Bank and Savings Bank of Walpole ATMs

Also, you can use ATMs at our sister banks for no additional charge! Visit themerrimack.com or walpolebank.com for the most current list of ATM locations.

Franklin Savings Bank

Through a reciprocity agreement with Franklin Savings Bank (FSB), MVSB customers can use FSB ATMs without additional charge as well. Visit fsbnh.com for the most current list of ATM locations.

\$5 Allowance

We provide an allowance of \$5 on your checking account. As long as your account is not overdrawn by more than \$5 on any given day, we won't charge you an Overdraft or Returned Item Fees. This service is automatic for most customers in good standing without additional action needed on the customer's part. \$5 Allowance does not pertain to Bank On checking accounts.



Lending

Whether you're building or buying a home, purchasing a new vehicle, or if you just want to have funds available when you need them, our knowledgeable lending teams can help make your dreams reality. We provide a wide variety of home and personal financing options coupled with competitive rates and the personalized assistance to guide you through the process. When you're ready to discuss your financing needs, stop by, give us a call or apply online.

Credit Cards

First Bankcard, a division of First National Bank of Omaha, offers a wide variety of credit card products on behalf of MVSB. Become a card member and enjoy a wide range of benefits including your choice of rewards programs. You can even put your favorite photo on your credit card! It's easy to do and a fun way to show your personality whenever you shop.

To learn more and apply, stop by any of our locations, call us at 800.922.6872, or visit us online at mvsb.com.

Programs for Accidental Overdrafts

At times, unanticipated expenses or unforeseen problems can leave you with too little cash in your checking account. Having a check returned due to insufficient funds can be costly and inconvenient.

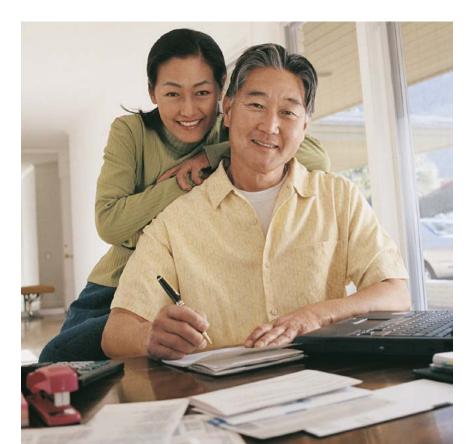
We encourage you to manage your finances responsibly by keeping track of your balance and transactions. We also offer several options that can save you from additional merchant fees and possible damage to your credit history that may result if a check or other transaction is returned.

Transfer Account Protection

MVSB will withdraw funds from another MVSB checking or savings account to cover an overdraft on a checking account. Enrollment required.

CheckReserve Overdraft Line of Credit

The CheckReserve Overdraft Line of Credit allows qualifying customers access to a pre-approved line of credit in \$100 increments that are automatically transferred into their checking account. Customers must apply for this program and fees apply.



Courtesy Pay

Courtesy Pay provides a safety net up to a pre-determined overdraft limit under certain conditions. This service is automatic for checks and other transactions made using your checking account¹ for automatic bill payment and recurring debit card payments.

Also, if you enroll or opt in, we may authorize and pay overdrafts created by everyday debit or ATM transactions.

You may also opt out of Courtesy Pay altogether.

It is important to note that with this service, an overdraft fee may be imposed for each overdraft that results in a negative balance. An Overdraft Item Fee of \$32.50 may be charged for covering overdrafts that result in a negative balance at the end of the day. Overdrafts may be created by check, ACH, online banking transactions, phone transactions or other electronic means.

Recurring debit card transactions (payments that are set up to bill and pay automatically) such as an automatic draft from your health club or insurance company, may continue to be covered by your overdraft service. Once an overdraft has occurred you are required to bring your account to a positive balance within 30 days. We reserve the right not to pay if your account is not in good standing.

Banking Services

PERSONAL

- Checking
- Savings
- CDs and IRAs
- Health Savings Accounts
- Convenience Services: Online Banking, Mobile Banking, Mobile Deposit, eStatements, Telephone Banking, ATM and Debit Cards, Combined Statements
- Mutual Benefits
- Overdraft Protection Services: Transfer Account Protection, CheckReserve Line of Credit, Courtesy Pay
- Mortgages
- Construction Loans
- Personal Loans
- Home Equity Loans and Lines of Credit
- Credit Cards
- Safe Deposit Boxes

BUSINESS

- Business Loans
- Checking
- Savings
- CDs
- Sweep Accounts
- Convenience Services: Online Banking, Mobile Banking, Mobile Deposit, eStatements, Telephone Banking, ATM and Debit Cards, Combined Statements
- Cash Management Services
- Mutual Benefits Business Partner Program
- Debit Mastercard BusinessCard[®]
- Remote Deposit Capture
- Credit Card Processing
- Credit Cards
- Positive Pay



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